

## DO YOU NEED TO MAKE A RETURN OR CHANGE?

- 1 Select the items that you want to return or change and save them in their original packaging (Check that they retain their original labels and have not been washed or used)
- 2 Print and fill out this form to attach it to the items you are going to send us
- 3 Send the items with the courier company of your choice to our central warehouse in Toledo: Joma Sport S.A. Calle Ramón y Cajal, Nº 112, 45512, Portillo de Toledo (Toledo) Spain (Remember that except manufacturing defect or error, shipping costs will be borne by the person making the return, including possible loss in the transportation process it chooses)  
*\*If your shipment is international we recommend using the same transport company that has delivered the order (or a similar private company) avoiding possible problems in their return.*

Any doubts? Call us at +34 925776006 or mail us at [info@joma-sport.com](mailto:info@joma-sport.com)

## Check the box that most closely resembles the reason for your return or change and help us to continue improving

- |                            |  |                            |  |
|----------------------------|--|----------------------------|--|
| 1 <input type="checkbox"/> | The item has some manufacturing defect             | 5 <input type="checkbox"/> | The item does not fit as I expected            |
| 2 <input type="checkbox"/> | I received a different item than the one I ordered | 6 <input type="checkbox"/> | The material or the fabric is not as I thought |
| 3 <input type="checkbox"/> | The order has arrived too late                     | 7 <input type="checkbox"/> | The item is bigger than usual in this size     |
| 4 <input type="checkbox"/> | I got confused when ordering                       | 8 <input type="checkbox"/> | The item is smaller than usual in this size    |

## Give us your contact information so we can inform you

NAME OF THE CONTACT PERSON

EMAIL

MOBILE PHONE WHERE WE CAN REACH YOU

## List the order and the items that you want to return or change

ORDER CODE

### DETAILS THE RETURNED ITEMS

### LIST THE ITEMS YOU WANT TO ORDER WHEN CHANGING (ONLY FILL IN THE CASE OF EXCHANGE FOR OTHER ITEMS)

ITEM CODE	SIZE	QUANTITY	ITEM CODE	SIZE	QUANTITY

PAYMENT METHOD

BANK CARD

PAYPAL

## If you want us to deliver the new articles (in case of change or error) to another address tell us

NAME AND SURNAME OF THE CONTACT PERSON

ADDRESS

POSTAL CODE

PHONE OR MOBILE PHONE